

Tetra® Colors - miniMAX and MAX LED Lighting System

24
Volt

GEMM24RD-W1S GEMM24PO-W1S GEMX24GL-W1S GEMX24RC-W1S
GEMM24GL-W1S GEMX24RD-W1S GEMX24BL-W1S GEMX24PO-W1S
GEMM24BL-W1S GEMXH24RD-W1S GEMX24YG-W1S



BEFORE YOU BEGIN

Read these instructions completely and carefully.

BG Българската версия на инструкциите за инсталация и информация за безопасност могат да бъдат намерени на следния адрес: https://www.led.com/eu-en	FI Asennusohjeiden ja turvallisuuksietojen suomenkielinen versio löytyy seuraavasta paikasta: https://www.led.com/eu-en	NL De Nederlandse versie van de installatie-instructies en veiligheidsinformatie kan op de volgende locatie worden gevonden: https://www.led.com/eu-en
CS Návod k montáži a bezpečnostní informace v češtině najdete zde: https://www.led.com/eu-en	FR La version française des instructions d'installations et information de sécurité est disponible à l'adresse suivante: https://www.led.com/eu-en	PL Polską wersję instrukcji instalacji oraz informacje dotyczące bezpieczeństwa można znaleźć w następującej lokalizacji: https://www.led.com/eu-en
DA Den danske version af installationsvejledningen og sikkerhedsoplysninger kan findes på følgende placering: https://www.led.com/eu-en	HR Hrvatska verzija priručnika za ugradnju i sigurnosnih informacija nalazi se na sljedećoj lokaciji: https://www.led.com/eu-en	PT A versão em Português das instruções de instalação e das informações de segurança pode ser encontrada na seguinte localização: https://www.led.com/eu-en
DE Die deutsche Version der Installationsanleitung und Sicherheitsinformationen finden Sie in folgendem Verzeichnis: https://www.led.com/eu-en	HU A telepítési útmutató és a biztonsági információk magyar nyelvű változata az alábbi címen található: https://www.led.com/eu-en	RO Versiunea în limba română a instrucțiunilor de instalare și a informațiilor de siguranță pot fi găsite la: https://www.led.com/eu-en
EL Μπορείτε να βρείτε την ελληνική εκδοχή των οδηγιών εγκατάστασης και των πληροφοριών ασφάλειας στην εξής τοποθεσία: https://www.led.com/eu-en	IT La versione italiana del manuale di installazione e sicurezza può essere reperita nella seguente sezione: https://www.led.com/eu-en	SV Ni hittar den svenska versionen av installationsanvisningarna och säkerhetsinformationen på följande plats: https://www.led.com/eu-en
ES La versión española de las instrucciones de instalación y la información sobre seguridad puede encontrarse en la siguiente ubicación: https://www.led.com/eu-en	LT Lietuvišką diegimo instrukcijos ir saugos informacijos versiją galima rasti šioje vietoje: https://www.led.com/eu-en	SL Predvidnostna opozorila in varnostne informacije so na zadnji strani vodnika za namestitve. Pred začetkom namestitve izdelka jih skrbno preberite: https://www.led.com/eu-en
ET Eestikeelse paigaldusjuhendi ja ohutusnõuded leiate aadressilt: https://www.led.com/eu-en	LV Uzstādīšanas instrukciju un drošības informāciju latviešu valodā var atrast šeit: https://www.led.com/eu-en	SK Slovenskú verziu montážnej príručky a bezpečnostných informácií nájdete na nasledujúcej lokalite: https://www.led.com/eu-en

For the latest North American install guides for your product go to: <https://www.led.com>

For the latest European install guides for your product go to: <https://www.led.com/eu-en>

Prepare Electrical Wiring **FOR UL**



Electrical Requirements

- Acceptable for use in dry, damp and wet locations.
- The grounding and bonding of the LED Driver shall be done in accordance with National Electric Code (NEC) Article 600.
- Follow all National Electric Codes (NEC) and local codes.
- These products are only suitable for connection to a circuit from a Class 2 power source.
- These products have not been evaluated for use when connected to a power source that does not comply with Class 2 voltage and energy limited supplies.

Save These Instructions

Use only in the manner intended by the manufacturer.
If you have any questions, contact the manufacturer.



RETROFIT SIGN CONVERSION LED KIT FOR USE ONLY IN ACCORDANCE WITH KIT INSTRUCTIONS.
KIT IS COMPLETE ONLY WHEN ALL PARTS REQUIRED BY THE INSTRUCTIONS ARE PRESENT.
TROUSSE DE CONVERSION À DEL POUR LA MODERNISATION DES ENSEIGNES
À UTILISER CONFORMÉMENT AU GUIDE D'INSTALLATION.

⚠ WARNING / AVERTISSEMENT**RISK OF ELECTRIC SHOCK**

- Turn power off before inspection, installation or removal.
- Properly ground power supply enclosure.

RISK OF FIRE

- Use only suitably approved wire for input/output connections. Minimum size 18 AWG (0.82mm²)
- Follow all local codes.
- Not to be submerged or used in a marine environment.

RISQUES DE DÉCHARGES ÉLECTRIQUES

- Coupez l'alimentation avant l'inspection, l'installation ou le déplacement.
- Assurez-vous de correctement mettre à terre l'alimentation électrique.

RISQUES D'INCENDIE

- N'utilisez que des fils approuvés par UL pour les entrées/sorties de connexion. Taille minimum 18 AWG (0.82mm²)
- Respectez tous les codes locaux.
- Ne pas submerger ou installer dans un environnement marin.

⚠ UL WARNING / AVERTISSEMENT UL**RISK OF FIRE OR ELECTRIC SHOCK**

- LED Retrofit Kit installation requires knowledge of sign electrical systems. If not qualified, do not attempt installation. Contact a qualified electrician.
- Install this kit only in host signs that have been identified in the installation instructions and where the input rating of the retrofit kit does not exceed the input rating of the sign.
- Installation of this LED retrofit kit may involve drilling or punching of holes into the structure of the sign. Check for enclosed wiring and components to avoid damage to wiring and electrical parts.
- Do not make or alter any open holes in an enclosure of wiring or electrical components during kit installation.

RISQUE D'INCENDIE OU DE CHOC ÉLECTRIQUE

- L'installation de l'équipement de remplacement DEL exige la connaissance des systèmes électriques pour enseignes. Si non qualifié, ne tentez pas d'installation. Veuillez contacter un électricien qualifié.
- Risque d'incendie ou de choc électrique. Installez cet ensemble seulement dans des enseignes hôtes qui ont été identifiés dans les instructions d'installation et dont la capacité d'entrée de l'ensemble ne dépasse pas la capacité d'entrée de l'enseigne.
- L'installation de cet équipement de remplacement DEL peut impliquer le perçage ou le poinçonnage de trous dans la structure du panneau. Vérifiez le câblage et les composants inclus pour éviter d'endommager le câblage et les composants électriques.
- Ne pas faire ou modifier les trous ouverts dans une enceinte de câblage ou de composants électriques pendant l'installation de cet équipement de remplacement DEL.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

This Class [A] RFLD complies with the Canadian standard ICES-005. Ce DEFR de la classe [A] est conforme à la NMB-005 du Canada.

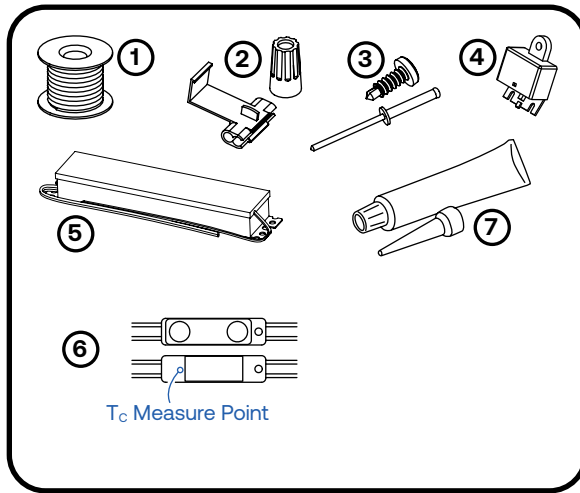
Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This product is intended solely for sign use only. Not intended for general lighting applications.
Conforms to the following standards: IP66



Electrical products must not be thrown out with domestic waste. They must be taken to a communal collecting point for environmentally friendly disposal in accordance with local regulations. Contact your local authorities or stockist for advice on recycling. The packaging material is recyclable. Dispose of the packaging in an environmentally friendly manner and make it available for the recyclable material collection-service.

Components

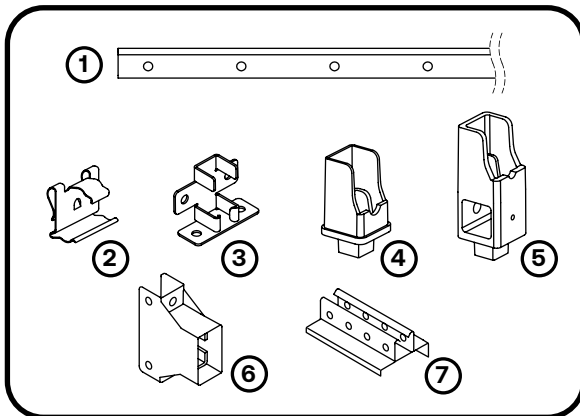


- ① UL approved 18 AWG (0.82 mm²) supply wire
- ② UL approved 22-14 AWG (0.33-2.08 mm²) wire connectors or 22-18 AWG (0.33-0.82 mm²) in-line/IDC connectors
- ③ #6 (M3) screws, 1/8 inch (3.2 mm) rivets, or electrical grade RTV silicone or equivalent
- ④ Weather box GEXNWB2 (optional)
- ⑤ 24 Volt Power Supply
- ⑥ Tetra® miniMax or Max Color LED modules
- ⑦ Electrical grade RTV silicone:
 - Momentive RTV 6700 Series Silicone Rubber Adhesive Sealant
 - Momentive White Blanc RTV 162 Silicone Rubber Adhesive Sealant-Electrical Grade
 - Dow Corning 3140 - Non-Corrosive Flowable (clear)
 - Dow Corning 3145 - Non-Corrosive Nonflowable (clear or gray)
 - Dow Corning RTV 748 Non-Corrosive Sealant-White

Components - Tetra® SNAP Accessories (optional)

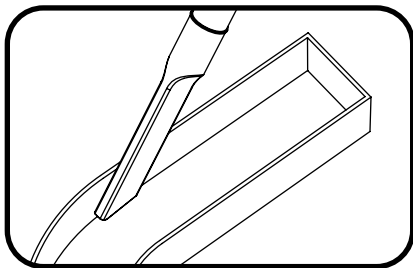
Tetra® miniMax or Max Color LED modules are also compatible with the following Tetra SNAP Rail components.

See <https://products.LED.com/led-signage-lighting> for further details and install instructions.

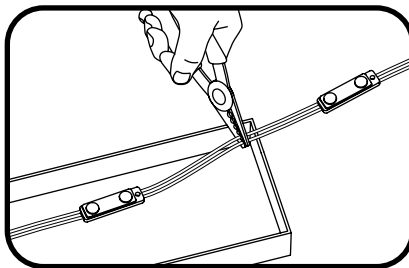


- ① Tetra SNAP Rail (GEDSRL08-3)
- ② Tetra Snap SS Metal Clip (GESSMC-3)
- ③ Tetra SNAP Frame Endcap (GEDSFE-3)
- ④ Tetra SNAP Socket Endcap (GEDSSE-3)
- ⑤ Tetra SNAP Dual Rail Socket Cap (GESSDR-3)
- ⑥ Tetra SNAP T-connector (GEDSTC-3)
- ⑦ Tetra SNAP Interconnector (GEDSIC-3)

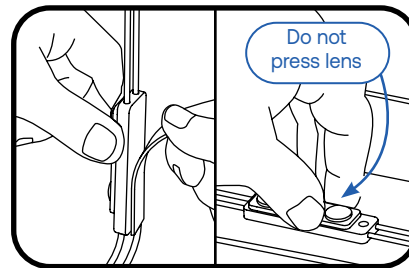
Layout Modules



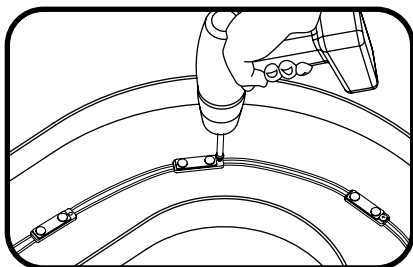
- 1 Before you begin, clean surfaces and remove all debris from the inside of the channel letter. Clean the surfaces with a 50:50 mixture of isopropyl alcohol (IPA) and water and let dry.



- 2 Measure and cut Tetra LED strip to the appropriate length for each letter. Cuts can be made between any of the modules.

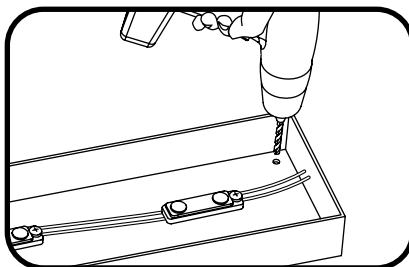


- 3 Remove tape backing and stick LED modules into place. When using tape apply approximately 15 psi pressure on the module (avoid the lens dome surface) for 5 seconds, full bonding strength after 24 hours. Continue until you have reached the end of the strip.

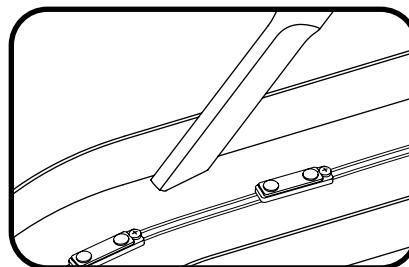


- 4 Use rivets, screws, or electrical grade RTV silicone to secure at least every fifth LED module within the channel letter. Use #6 (M3) pan headed metal screws, 1/8-inch (3.2 mm) rivets, or electrical grade RTV silicone.

NOTE: Modules may be damaged by improperly sized screws or over-torquing



- 5 Drill a 1/4-inch (6.4 mm) hole near the LED strip and grommet the hole for supply wire access.

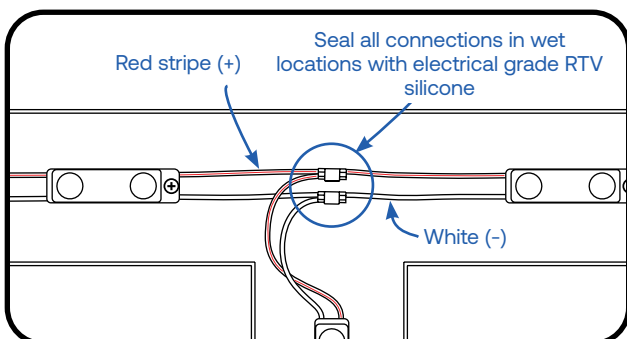


- 6 Remove all the debris from the inside of the channel letter and replace the sign face.

NOTE: For halo-lit applications LED modules should be mounted on UL recognized clear acrylic or polycarbonate. The light output from the LED system should be directed back into the sign enclosure. This will allow for uniform backlighting of the sign and will provide simple mounting.

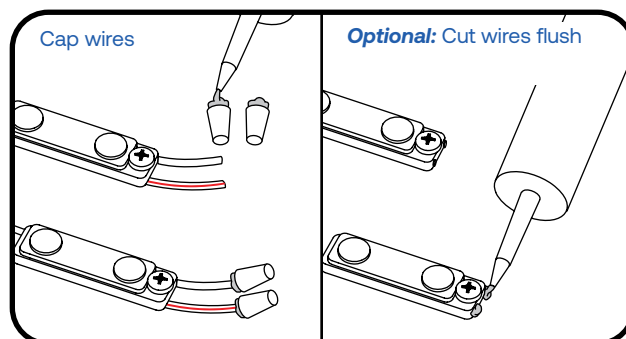
Electrical Connections

NOTE: Do not use connectors pre-filled with silicone grease/mineral base protective grease or use silicone grease to seal connections.

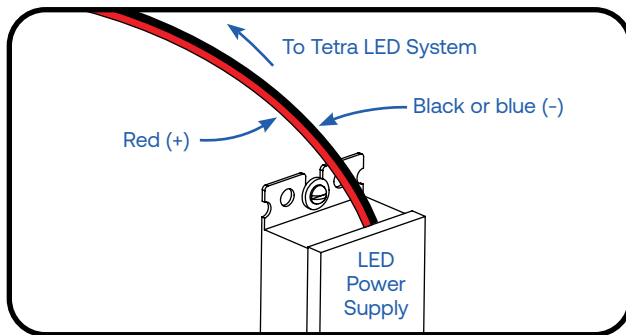


- 1 Connect LED strips using in-line (IDC) connectors or twist-on wire connectors.

NOTE: Seal all connections in wet locations with electrical grade RTV silicone.



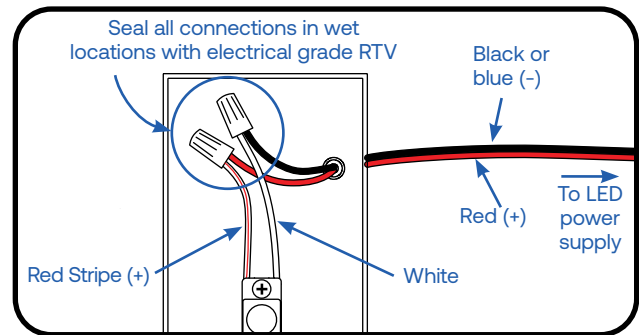
- 2 Must cap all exposed wires with appropriate wire connectors and seal with electrical grade RTV silicone. **Optional:** Cut wires flush to the module and seal with electrical grade RTV silicone.



- ③ Run a wire from the LED power supply to the LED module and connect.

NOTE: Must be used with a **24 Volt Power Supply**.

NOTE: Refer to **Maximum Loading & Remote Mounting Specifications** on last page.



- ④ Connect the red stripe wire (+) of the LED strip to the red wire (+) of the power supply. Connect the white wire (-) of the LED strip to the black or blue wire (-) of the LED power supply.

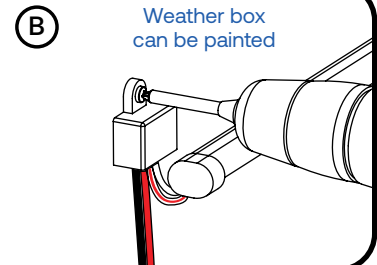
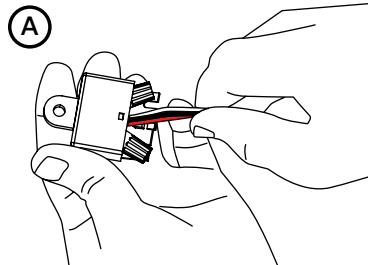
NOTE: All electrical connections should be suitably protected from mechanical damage and the environment. Seal all connections in wet locations with electrical grade RTV silicone.

OPTIONAL

A Weather Box (GEXNWB2) may be used to house and seal Class 2 connections.

A) Insert wire connectors into weather box. Fill with electrical grade silicone and close box.

B) Secure the weather box using a #6 or #8 (M2 or M3) screw.



Retrofit Instructions

FOR UL

1. **(Existing Signs Only)** Prior to installation, survey the site for information regarding power and accessibility inside and outside the building. Ensure that the branch circuit supplying the existing transformer or ballast will be within the voltage ratings of the new LED power supply, and have a current rating not exceeding 20A, or that permitted by applicable local, state, or country electrical codes (whichever is less).
2. **(Existing Signs Only)** Remove the existing lighting equipment to be replaced, such as neon tubing or fluorescent tubes; and associated transformers and ballasts. Care should be taken not to break the existing neon or fluorescent tubes. **NOTE:** Follow all federal and local regulations when disposing of neon tubing, fluorescent tubes, transformers and ballasts.
3. **(Existing Signs Only)** If removal of the existing lighting equipment eliminates the disconnect switch, as required by applicable local, state, or country electrical codes; a new disconnect switch must be installed.
4. **(Existing Signs Only)** Repair and seal any unused openings in the electrical enclosure. Openings greater than 12.7-mm (1/2-in) diameter require a metal patch secured by screws or rivets and caulked with non-hardening caulk. Smaller openings may be sealed with non-hardening caulk.
5. **(Existing Signs Only)** A clean and dry mounting surface ensures optimum adhesion if the self-adhesive method of mounting is chosen. Follow the manufacturer's directions when using a non-oil based solvent, such as rubbing alcohol to clean the surface area where you intend to mount the module. Before installing, ensure the surface is dry.
6. Using the layout guidelines above, determine required number of LED modules required to illuminate the sign.
7. A 24VDC Class 2 Power Supply, as listed below, must be used with this retrofit kit. Using the Maximum Loading chart below, determine the number of Power Supplies required to power the number of LED modules required to illuminate the sign, so as not to overload the Power Supply chosen.
8. Follow the instructions above to properly mount the LED modules.
9. Connect the DC output of the power supply to the LED modules using the Electrical Connections instructions above.
10. Connect the power unit to the supply in accordance with the applicable local, state, and country electrical codes, and the instructions found in the power supply installation guide.
11. If required, the disconnect switch shall be installed by qualified personnel, in accordance with applicable local, state, and country electrical codes.

Troubleshooting

Symptom	Solution
All letters are OFF	• Check AC input connection and/or check circuit breaker. • Check wire connection(s) at the Tetra® LED System and power supply for improper termination(s) or short circuits. Properly terminate or replace the wire connection(s). • Check that connections are the red striped wire (+) of the LED strip to the red wire (+) of the power supply and the white wire (-) of the LED strip to the black or blue wire (-) of the power supply.
Some LEDs appear dim	• Ensure the overall length of the Tetra® LED System does not exceed the maximum load. • Ensure the length of supply wire is equal to or below the recommended remote mounting distance. • Ensure the overall length of the Tetra® LED System does not exceed the maximum load.
Some of the letters are not illuminated	• Check wire connection(s) at the Tetra® LED System and power supply for improper termination(s) or short circuits. Properly terminate or replace the wire connection(s). • Check that connections are the red striped wire (+) of the LED strip to the red wire (+) of the power supply and the white wire (-) of the LED strip to the black or blue wire (-) of the power supply.
Shadows	• Re-route supply wire and secure to the back of the can with electrical grade RTV silicone. Adjust wire connector orientation so that it does not cover any LEDs. • Adjust LED layout to ensure uniformity of illumination on the face of the letter.

Tips

- For optimal light uniformity in halo-lit applications the Tetra® LED modules should be mounted on UL recognized plastic and the light output from the Tetra® LED system should be directed back into the sign enclosure. This will allow for uniform backlighting of the sign and will provide simple mounting for the Tetra® LED system.
- A best practice for the supply wire at the point at which it is brought into the sign is to have a drip loop on the inside of the letter to keep water from collecting on the Tetra® LED strip.

Dismantling

- At the end of life, the contained LED light source may be cut out using suitable wire cutters, removed from the mounting surface, then replaced per the cutting and installation instructions above, or dismantled and taken to a communal collecting point for environmentally friendly disposal in accordance with local regulations by a professional installer.

Maximum Loading per Tetra 24V DC Power Supply

Power Supply	GEMM 24RD-W1S	GEMM 24GL-W1S	GEMM 24BL-W1S	GEMM 24PO-W1S	GEMX 24RD-W1S	GEMXH 24RD-W1S	GEMX 24GL-W1S	GEMX 24BL-W1S	GEMX 24YG-W1S	GEMX 24RC-W1S	GEMX 24PO-W1S
Rating per module	24V DC 14mA/module 0.34W/module	24V DC 11mA/module 0.26W/module	24V DC 20mA/module 0.48W/module	24V DC 19mA/module 0.46W/module	24V DC 19mA/module 0.46W/module	24V DC 30mA/module 0.72W/module	24V DC 13.5mA/module 0.32W/module	24V DC 26mA/module 0.62W/module	24V DC 16mA/module 0.38W/module	24V DC 16mA/module 0.38W/module	24V DC 29mA/module 0.7W/module
GEPS24-25-NA GEPS24-25-EU (CE only) Load shall not exceed 1.04A	62 modules/ 31 ft. (9.45 m)	79 modules/ 39.5 ft. (12.04 m)	43 modules/ 21.5 ft. (6.55 m)	46 modules/ 23 ft. (7.01 m)	46 modules/ 30.7 ft. (9.35 m)	29 modules/ 19.3 ft. (5.89 m)	64 modules/ 42.7 ft. (13 m)	33 modules/ 22 ft. (6.71 m)	54 modules/ 36 ft. (10.97 m)	54 modules/ 36 ft. (10.97 m)	30 modules/ 20 ft. (6.1 m)
GEPS24D-60U-GLX *GELP24-60U-GL Load shall not exceed 2.5A	150 modules/ 75 ft. (22.86 m)	191 modules/ 95.5 ft. (29.11 m)	105 modules/ 52.5 ft. (16 m)	110 modules/ 55 ft. (16.76 m)	110 modules/ 73.3 ft. (22.35 m)	70 modules/ 46.7 ft. (14.22 m)	155 modules/ 103.3 ft. (31.5 m)	80 modules/ 53.3 ft. (16.26 m)	131 modules/ 87.3 ft. (26.62 m)	131 modules/ 87.3 ft. (26.62 m)	72 modules/ 48 ft. (14.63 m)
GEPS24-100U-GLX Load shall not exceed 4.0A	240 modules/ 120 ft. (36.58 m)	305 modules/ 152.5 ft. (46.48 m)	168 modules/ 84 ft. (25.6 m)	177 modules/ 88.5 ft. (26.97 m)	177 modules/ 118 ft. (35.97 m)	112 modules/ 74.7 ft. (22.76 m)	249 modules/ 166 ft. (50.6 m)	129 modules/ 86 ft. (26.21 m)	210 modules/ 140 ft. (42.67 m)	210 modules/ 140 ft. (42.67 m)	116 modules/ 77.3 ft. (23.57 m)
GEPS24-100U- GLX2 GEPS24-100U-TT GEPS24D-100U-NA GEPS24LT-100U-NA USVI-100024FE, GEPS24LT-100U- GLX2, GEPS24W- 100U-GLX2 Load shall not exceed 4.0A	256 modules/ 128 ft. (39.01 m)	326 modules/ 163 ft. (49.68 m)	179 modules/ 89.5 ft. (27.28 m)	188 modules/ 94 ft. (28.65 m)	188 modules/ 125.3 ft. (38.2 m)	119 modules/ 79.3 ft. (24.18 m)	265 modules/ 176.7 ft. (53.85 m)	138 modules/ 92 ft. (28.04 m)	224 modules/ 149.3 ft. (45.52 m)	224 modules/ 149.3 ft. (45.52 m)	123 modules/ 82 ft. (24.99 m)
GEPS24-200U- GLX2 Load shall not exceed 4.0A per each (of 2) output channels	256 modules/ 128 ft. (39.01 m) per bank 512 modules/ 256 ft. (78.02 m) per PS	326 modules/ 163 ft. (49.68 m) per bank 652 modules/ 326 ft. (99.36 m) per PS	179 modules/ 89.5 ft. (27.28 m) per bank 358 modules/ 179 ft. (54.56 m) per PS	188 modules/ 94 ft. (28.65 m) per bank 376 modules/ 188 ft. (57.3 m) per PS	188 modules/ 125.3 ft. (38.2 m) per bank 376 modules/ 250.6 ft. (76.4 m) per PS	119 modules/ 79.3 ft. (24.18 m) per bank 238 modules/ 158.6 ft. (48.36 m) per PS	265 modules/ 176.7 ft. (53.85 m) per bank 530 modules/ 353.4 ft. (107.7 m) per PS	138 modules/ 92 ft. (28.04 m) per bank 276 modules/ 184 ft. (56.08 m) per PS	224 modules/ 149.3 ft. (45.52 m) per bank 448 modules/ 298.6 ft. (91.04 m) per PS	224 modules/ 149.3 ft. (45.52 m) per bank 448 modules/ 298.6 ft. (91.04 m) per PS	123 modules/ 82 ft. (24.99 m) per bank 246 modules/ 164 ft. (49.98 m) per PS
GEPS24-300U- GLX2 Load shall not exceed 4.0A per each (of 3) output channels	256 modules/ 128 ft. (39.01 m) per bank 768 modules/ 384 ft. (117.03 m) per PS	326 modules/ 163 ft. (49.68 m) per bank 978 modules/ 489 ft. (149.04 m) per PS	179 modules/ 89.5 ft. (27.28 m) per bank 537 modules/ 268.5 ft. (81.84 m) per PS	188 modules/ 94 ft. (28.65 m) per bank 564 modules/ 282 ft. (85.95 m) per PS	188 modules/ 125.3 ft. (38.2 m) per bank 564 modules/ 375.9 ft. (114.6 m) per PS	119 modules/ 79.3 ft. (24.18 m) per bank 357 modules/ 237.9 ft. (72.54 m) per PS	265 modules/ 176.7 ft. (53.85 m) per bank 795 modules/ 530.1 ft. (161.55 m) per PS	138 modules/ 92 ft. (28.04 m) per bank 414 modules/ 276 ft. (84.12 m) per PS	224 modules/ 149.3 ft. (45.52 m) per bank 672 modules/ 447.9 ft. (136.56 m) per PS	224 modules/ 149.3 ft. (45.52 m) per bank 672 modules/ 447.9 ft. (136.56 m) per PS	123 modules/ 82 ft. (24.99 m) per bank 369 modules/ 246 ft. (74.97 m) per PS

NOTE:

The maximum loading claimed in the table is at ambient temperature 25°C (77°F).

For linear long runs and best uniformity, it is recommended not to exceed 64 ft. (19.51 m) of LED strip on a single run.

*GELP24-60U-GL minimum load = 37% of maximum load value.

Maximum Remote Mounting Distance from Driver Output

Power Supply Wattage	18 AWG/0.82 mm ² Supply Wire	16 AWG/1.31 mm ² Supply Wire	14 AWG/2.08 mm ² Supply Wire	12 AWG/3.31 mm ² Supply Wire
25W	120 ft./36.6 m	–	–	–
60W, 100W, 200W, 300W	20 ft./6.1 m	25 ft./7.6 m	35 ft./10.6 m	40 ft./12.1 m