

Tetra LED Sign Lighting Systems Limited Warranty



LIMITED WARRANTY: Subject to the terms and conditions specified in this Limited Warranty, Current Lighting Solutions, LLC ("Current"), warrants that the Current Tetra Sign Lighting Systems, Tetra LED Tape, Tetra Power Supplies, LED Channel Letter Lighting Systems and Batten LED Luminaires listed below (each a "Product" and collectively "Products"), when operated together as a system and purchased directly from Current until this Limited Warranty document is later superseded, will be free from defects in material and workmanship for the respective periods of time set forth below, starting from the date of manufacture and based on a maximum of 8760 annual hours of operation.

WARRANTY COVERAGE (EXSISTING AND FUTURE PRODUCTS):

Tetra Atom, MS, MiniMAX, MAX, PowerMAX, 24V Colors, LT Stick, Snap, EdgeLine, LightLine, EdgeStrip, Slim EdgeStrip, and Ti-10 power supply	10-year warranty
Tetra Bright Bend, Select TX 12V, Contour Gen 2, Contour Flex, Contour Bold, LT, ShallowGrid, Cuttable Light Bar, Batten, Bypass Beam, and power supplies	5-year warranty

WARRANTY PERIOD: Warranty periods for specific products are defined in the applicable product specification sheets and official product documentation. *The most current and governing warranty duration for each product is as published on LED.com or in the product's official documentation at the time of purchase or installation, and such documentation shall take precedence in the event of any discrepancy.*

REMEDY: If a Product fails to meet the warranty set forth above, then Current will, at its option, either (i) repair the defective Product, (ii) provide a free replacement Product or replacement parts, F.O.B. Current's warehouse, or (iii) refund the purchase price paid to Current for the Product or replacement parts. Any replacement Product or part will be comparable in function, but may not be identical to the original. The replacement or repaired Product is warranted for the remainder of the original warranty period. Current is not responsible for labor and other costs associated with removal or reinstallation.

TERMS AND CONDITIONS: This Limited Warranty is VOID if Purchaser or the user fails to comply with any applicable instructions and recommendations of Current; if any components are replaced with components of other manufacturers; or if the Product is operated outside the specified electrical values or is subject to abnormal use or stress, including under/over voltage conditions, excessive switching cycles, and operation in environmental conditions (e.g., ambient temperature) outside normal specified operating range.

Current shall not be responsible for any failure of Products that result from external causes, including, but not limited to, acts of God; power surges that exceed product specification; improper power supply; fault or negligence of the Purchaser or user; improper or unauthorized use, installation, handling, storage, maintenance, alteration or service; any abuse, misuse, abnormal use or use in violation of any applicable standard, code or instructions for use in installations including those contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI), in Canada, the Canadian Standards Association (CSA), Europe (CE), Australia (RCM).

Except as otherwise set forth herein, Current does not warrant ballasts, battery packs, lamps, photocells, occupancy sensors, low voltage indicators, fuses, surge suppressors, surge protection devices, high intensity discharge ("HID") components and other third party devices that are not manufactured by Current, which are covered by the applicable third party manufacturer warranty (if any). Such third party manufacturer shall be solely responsible for the costs related to any claims associated with any such devices.

HOW TO MAKE A WARRANTY CLAIM: Current must issue a Return Material Authorization (RMA#) for all requests for warranty review. To make a warranty claim, retain the failed Products and notify your Current sales or customer service representative in writing within thirty (30) days of the failure. After contacting Current and receiving an RMA number, Purchaser shall promptly return the Product after receiving instructions regarding if, when, and where to ship the Product. The Product must be returned within 10 days of receiving RMA number, and the shipping box must be clearly marked with RMA number. Failure to follow this procedure shall void this Limited Warranty. *Current reserves the right to examine all failed Product to determine the cause of failure and patterns of usage and shall be the sole judge as to whether any Product is defective and covered under this Limited Warranty.*

LIMITS OF LIABILITY: The foregoing limited warranties constitute the sole and exclusive warranties and remedies of the purchaser and the sole liabilities of current for the specified LED products and are in lieu of all other warranties, whether written, oral, implied or statutory. No warranty of merchantability or fitness for a particular purpose is made or is to be implied. In no event shall current be liable for any other costs or damages including lost profits, indirect, incidental, special or consequential damages.

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